

PRIVACY POLICY

Hilti Collaborative Sourcing Solution

1. General

Terms like “we”, “us”, “our”, etc. in this Privacy Policy refer to Hilti Corporation, Feldkircherstrasse 100, FL-9494 Schaan, and its Affiliates (as such term is defined below) henceforth individually and together also referred to as “Hilti”. Terms like “you”, “your”, “yours”, etc. refer to you as a natural person as a user on behalf of your employer which is in or intending to be in a business relationship with Hilti (hereinafter referred to as “Supplier”) and therefore, accessing and using Hilti’s Collaborative Sourcing Solution.

The term “Affiliate” as used in this Privacy Policy does include each company in which Hilti Corporation – directly or indirectly – holds a minority or majority participation.

The term “personal data” as used in this Privacy Policy comprises all information relating to an identified or identifiable natural person.

The term “Hilti’s Collaborative Sourcing Solution” as used in this Privacy Policy means the "SAP Ariba Supplier Relationship Management Portal" as operated by Hilti.

The party responsible for the collection, processing and use of personal data is Hilti Corporation and/or an individual Affiliate of Hilti Corporation, as applicable, all individually acting as data controller.

2. Website views

Each time a file is retrieved or requested on our web server, such as when you visit our Website via your browser, data is recorded in a server log. The following data is stored in log files for each request:

- IP address of the requesting computer
- Date and time of the request
- Name, URL and amount of data transferred for the requested file
- Report indicating that the retrieval was successful or the reason for its failure
- Type and version of the operating system of the requesting computer (if transmitted)
- Screen resolution and color depth (if transmitted)
- Type and version of the browser used (if transmitted)
- Language setting and plugins installed on the browser used (if transmitted)
- Website from which the file was accessed (if transmitted)

We analyze these log files automatically for troubleshooting and security purposes (e.g. to fend off hacker attacks). For this purpose, the IP address is also stored for up to seven days. In exceptional cases, such as when malfunctions, errors or security incidents have occurred, a manual analysis of the logs may be performed by us or by our authorized service providers. We also reserve the right to evaluate the log files for statistical purposes in an anonymized form. Anonymized means that personal or Supplier-related data is modified in such a way that the individual information can no longer be attributed to a person or a Supplier by all means reasonably likely to be used either by Hilti Corporation, its Affiliates or by another person to identify the person or Supplier directly or indirectly. To ascertain whether means are reasonably likely to be used to identify the person or Supplier, account should be taken of all objective factors, such as the costs of and the amount of time required for identification, taking into consideration the available technology at the time of the processing and technological developments.

3. Collecting, processing and using your data

We collect, process and use additional data (including personal data) as described below:

- information about the registered user provided during the registration process, such as first name and surname, email address, telephone number, facsimile number, position within the Supplier

and/or respective department and, Supplier name, Supplier address, Supplier number, VAT number and other Supplier-related information

- user name and password when logging in

We collect, process and use this data:

- to enable you to access, use the Website including its functionalities being made accessible to you as a registered user;
- to prevent abusive or illegal use of the Website
- to answer your questions and respond to the requests you make via the Website, for example, in connection with the provision of technical support or other advisory services;
- to administer surveys, competitions, prize draws, sourcing events or other activities or events in which you have voluntarily taken part;
- to comply with legal obligations (e.g. retention obligations relating to tax or commercial law);
- by using cookies and similar technologies, to make our Website more user-friendly and to gain an insight into the usage behavior of visitors to our Website and users of our apps and software, on a pseudonymous basis and across multiple devices, for advertising and market research purposes and to enable us to tailor Website content to individual preferences, as described below in section 4;
- for other purposes, for which you voluntarily provide us with your personal data or give us your consent (e.g. content when filling out online forms for the indicated purposes)

4. Use of cookies and similar technologies

We use cookies and similar technologies in connection with our Website as described below.

Cookies

Cookies are small text files that are stored on the user's computer or mobile device when visiting a website. We use session cookies, which are deleted as soon as you close your browser, persistent cookies and so-called HTML 5 cookies (HTML Local Storage Objects), which are retained even after the browser is closed.

We use cookies, inter alia, for the following purposes:

- to identify registered users who have logged on to the website
- to manage your basket (for example, to retain the items you place in the basket for the duration of your visit to our Website or for your next visit)
- to record user interaction with the Website, e.g. to record the services/products viewed or searched for by a user, the search terms entered or the files downloaded from the site

The following specific cookies and similar technologies are used on the Website:

- JsessionID (session cookie that only lasts until you close your Internet browser): Hilti uses a cookie that serves to uniquely identify a user during the current session on the Website. The session ID cookie collects the user's session ID but does not store any personal information after the user has closed the session and does not share any data with third parties.

You can modify your cookie settings, or refuse to accept cookies at all, thus limiting the amount of data that we receive about you. The "Help" portion of the toolbar on most browsers tells you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to disable cookies altogether. Please be aware, however, that you might not be able to take

advantage of some of the Website's features if you choose this option. For more information about cookies and how they work, please visit the <LINK>All About Cookies</LINK>website.

5. Information on the creation of anonymized user profiles

We also use the above described cookies and similar technologies to help us understand the usage behavior of visitors to our Website using **anonymized** data and, where applicable, over multiple devices, for advertising and market research purposes and in order to tailor the Website to individual preferences.

6. Newsletter

By signing up for the email newsletter offered by Hilti, you agree that the data you provided when signing up to the newsletter (e.g. your email address) can be collected, processed and used by Hilti for the regular dispatching of emails containing company, product and service-related information such as news about new Hilti products or Hilti services or about Hilti marketing campaigns (e.g. competitions, discounts, promotions), about changes within the company or to invite you to Supplier surveys (e.g. on Supplier satisfaction or Supplier requirements).

Information regarding consent: consent to receive the newsletter is provided voluntarily and can be revoked at any time with immediate effect vis-à-vis Hilti. You can unsubscribe from the newsletter mailing list, for example, by simply clicking the unsubscribe link contained in the newsletter. Alternatively, you can modify the settings for your email address or mobile phone number in our "Preference Center" and choose what kind of messages, if any, you wish to receive from Hilti. You can access the "Preference Center" via your Supplier profile after registering on our Website or by clicking on the "Preference Center" link in the email.

7. Privacy consent for the building of Supplier and personal user profiles

By accepting this Privacy Policy, you agree that, for the purposes of tailored advertising, market research, organization of our business processes and the customization of our Website, apps and software, we can collect, process and use personalized Website usage data (such as subpages visited while on our Website, shopping history, including open and completed transactions, search terms entered, services/products viewed or searched for on the Website; shopping cart and payment information) in some instances, from multiple devices, and, as part of the creation of Supplier and user profiles, combine it with other personal data that we collected or will collect from you as part of our business relationship in the establishment, execution or termination of contractual relationships (e.g. name and official address, order and purchase history, your industry affiliation) and, where applicable and separately permitted by you, personalized usage data with respect to your use of other Hilti products and services (e.g., Hilti software or Hilti apps).

Please note with regard to consent: when you give the aforementioned consent, we use the data (including personal data) to analyze Supplier and user behavior, to evaluate the needs and opinions of our Suppliers and users on certain issues and to optimize sales and business traffic structures, and to analyze the impact of specific advertising measures. We also use the data (including personal data) for direct marketing purposes in order to send you, for example, information on products and services or marketing campaigns that could be of particular interest to you. You will only receive promotional emails, promotional SMS/MMS, promotional faxes or telemarketing calls if you have granted, and not revoked, additional explicit consent or we are legally entitled to do so. Privacy consent is given voluntarily and may be revoked at any time with future effect. Hilti reserves the right to further collect, process and use your personal data, even if you have revoked your consent, if and to the extent this required or permitted by law.

8. Why and with whom do we share personal data?

For the purposes mentioned above, we may share your personal data with third parties, including other entities of the Hilti group of companies. We do not sell, trade, rent, dis-close, transfer or otherwise share

your personal data, unless to the extent described in the following or as agreed by you in a specific context (e.g., where you consenting to other types of data transfers in connection with enrolling for a specific service). Whenever sharing personal data, we do so only in strict accordance with applicable laws. We will inform you of such sharing before your personal data is first disclosed to a third party.

Potential recipients of your personal data are listed in the following:

- Other Hilti group entities and Hilti business partners: We may share your personal data with other entities of the Hilti group of companies (e.g. Hilti Market Organizations) and with our business partners if there is a legitimate reason to do so (e.g., where a business partner renders parts of services ordered by you such as email service providers) and such sharing is legally permissible. A legal permission exists for instance if you have consented to such sharing of your personal data or if applicable law permits or requires it. In any case where we share your data with other entities of the Hilti group of companies or with our business partners we do so only for specific purposes.
- Third party service providers: We may employ third party service providers (i.e., companies or individuals engaged by us) to perform certain functions on our behalf and under our instructions. Examples include database management, maintenance services, web analytics, handling in-bound inquiries, delivering packages, sending postal mail and email, removing repetitive information from Supplier lists, analyzing data, providing sales and marketing assistance, processing credit card payments, and providing service. Third party service providers may for instance include IT companies, credit card processors, credit rating agencies or legal, financial and other advisors. Any third party provider will have access only to such personal data needed to perform its specific functions, and only for the purpose of performing these functions. We will ensure that any third party service provider is aware of and abides by these obligations. We will also ensure that any third party service provider treats your personal data no less protective as required by applicable data protection laws and that they adopt adequate technical and organizational security measures.
- Other users of the Website: If you use posting, chat, messaging or other interactive functions provided on our Website we may disclose your personal data to other users of the Website, but only as required in connection with such functions.
- Courts, law enforcement authorities and regulators: We may share personal data when in our view it is necessary to comply with the law, to protect the rights or safety of our Website, other users, or third parties (e.g., for fraud protection purposes). Without limitation, this may include cases in which we are required to share personal data by the law or binding order of courts, law enforcement authorities or regulators. We will carefully determine the permissibility of providing personal data in each such context, paying particular attention to the type of request, types of data affected and any impact that a disclosure of personal data would have on the user affected. Should we decide to disclose personal data in such context we will also consider ways of reducing the scope of the disclosure, for instance by redacting the information provided.

9. Will personal data be transferred abroad?

The aforementioned recipients of your personal data may under certain circumstances be located in another country. This may include countries in which the applicable data protection provide a lesser degree of data protection than in the EU/EEA or Switzerland. In such cases, Hilti will nevertheless ensure an adequate level of protection for your data, e.g. Hilti will require the recipient to sign the so-called EU Standard Contractual Clauses. These are contractual clauses that were adopted by the European Commission for the purpose of ensuring an adequate level of data protection for the transfer of personal data to non-member countries of the EU/EEA.

10. Your rights

You have, to the extent stipulated by statutory law, the right to request from us the access to and rectification or erasure of your personal data or restriction of processing concerning your data or to object to such processing as well as, insofar as legally provided by statutory law, the right to data portability.

11. How are changes to this Privacy Policy communicated?

Our business changes constantly, which means that our Privacy Policy will have to be amended from time to time. If such cases, we will post a new version of this Privacy Policy on our Website, apps and software. You can easily identify a new version by checking the version data given on the bottom line. Once posted, your continued use of our Website, apps or software will be deemed as your acceptance of the new version of the Privacy Policy, unless you advise us to the contrary.

12. Data security

Hilti understands the importance of data security. To protect your personal data, we have implemented reasonable safeguards and precautions, including technical and organizational measures against unauthorized access, improper use, alteration, unlawful or accidental destruction and accidental loss, both in an online and offline context. For example, when you use our Website, communication with your browser is encrypted using SSL (Secure Socket Layer) technology. This means that when you use our Website the personal data you submit during the registration and login processes, as well as your payment information (bank or credit card details) are encrypted before being sent over the Internet. Nevertheless, please understand that, while we strive to protect your personal data against potential risks, there is no absolute security in the IT and online sphere.

13. Retention period

We will not retain your personal data any longer than necessary for the legally permissible purposes for which they were collected, as required or permitted in accordance with applicable law. Transcripts from online chats with our service are usually retained for no more than 30 days. Rather than being deleted, the data will be blocked if deletion is contrary to legal, statutory or contractual retention periods.

14. Contact us

If you have concerns or questions regarding this Privacy Policy, please contact us:

Hilti Corporation, Feldkircherstrasse 100, FL-9494 Schaan